

Privacy Collection Notice



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Your personal information will be collected by AMP Bank Ltd and used (along with any other information we already hold) to process your application. If you do not wish to provide your personal information, we may not be able to process your application.

We are required or authorised to collect your personal information under various laws including those relating to taxation and Anti-Money Laundering and Counter-Terrorism Financing laws.

Some of the entities we might share your personal information with are listed in our Privacy Policy, and include:

- the account holder(s), where necessary;
- other members of the AMP group and external service providers that we need to deal with for the purposes described above;
- courts, tribunals or government agencies as required by law or regulations;
- persons or third parties authorised by you, or if required or permitted by law.

Some external service providers we need to deal with can be located or host information outside Australia. A list of countries where these providers may be located can be obtained via our Privacy Policy. We take all reasonable steps to ensure that any information shared with external service providers is secured to protect your information.

Personal information is treated in accordance with the AMP Privacy Policy, which sets out how to access or update your personal information. It also contains information on how you can make a complaint about a breach or potential breach of our privacy obligations, and how we deal with such a complaint. You can view our Privacy Policy online at amp.com.au/privacy, contact us through the AMP Bank app for a copy, or call us on 1800 950 105.

Marketing and other purposes

In addition to the purposes stated above we may use your personal information for marketing and research purposes. To opt out of direct marketing from AMP Bank Ltd, update your preferences through the AMP Bank app.

Accessing credit reporting information for identity verification purposes

AMP Bank Ltd have partnered with a third party to assist with verification of your identity. AMP Bank Ltd are doing this to verify your identity under the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth).

By proceeding, you agree that we may disclose your name, residential address and/or date of birth to a credit reporting body (CRB) for the purposes of requesting the CRB to provide an assessment whether this personal information matches (in whole or in part) the personal information held by them. The CRB may prepare an assessment using this personal information, comparing this personal information with the personal information the CRB has on you and other individuals. The CRB may provide this assessment to us. If you don't consent to this, contact the Customer Service team on 1800 950 105 to discuss another way to verify your identity.