



AMP TECHNOLOGY GRADUATE

Position overview

Leadership level	Business unit
Leading self	Technology
Reports to manager job title	Division
Rotation Leader	
Graduate Program Manager	Technology
Graduate Champion	
Number of direct reports	Location of role
0	Sydney-Quay Quarter Tower, 50 Bridge Street
Key relationships	Financial accountabilities
Rotation Leader, Team & Stakeholders	
Graduate Champions & Program Manager	NA but maintain a commercial mindset
Graduate Cohort & Buddies	
AMP leadership team	

About the program

The AMP Graduate Program is designed to develop a pipeline of talent with the ability, agility, and aspiration to become future technical and people leaders, introduce fresh perspectives, new ideas into the business, and promote collaboration across business areas.

Our two-year program is specifically designed to equip graduates with the necessary skills and knowledge to thrive in the corporate world. Our aim is to nurture our Graduates by providing a holistic development experience using the Learning Model 70/20/10 as the foundation. With the AMP Graduate Program, graduates can expect a structured and enriching program that prepares them for a successful and rewarding corporate career.

About the Technology Business Unit

The Technology function at AMP is accountable for developing and delivering the Technology Strategy which enables AMP to achieve its overall strategic objectives. In addition, Technology is accountable for delivering fast, agile, secure, compliant and well-governed technology services that provide the best possible value and experience for customers, members, staff, shareholders and other stakeholders.

Technology has five core functions:

- Strategy, Architecture & Performance
- Business Aligned Technology functions
- Digital, Data & Integration
- Infrastructure & Service Management
- IT Security, Risk & Compliance

About the Technology Stream

The <u>Technology Graduate Program</u> offers pathways for graduates who want to apply their skills in an innovative environment. With a focus on designing, developing and enhancing AMP's technology systems and architecture, our Technology Graduates are drivers of change who are passionate about creating market leading customer experiences. Providing opportunities to grow technical and business skills.

As a Graduate your day might look like:

- Maintaining and upgrading the hardware and software infrastructure.
- Ensuring the security and privacy of the organisation's data and systems and implementing policies and protocols for data protection and cyber security.
- Developing and deploying new applications and tools that enhance productivity and efficiency.
- Provide technical support.
- Major incident management.
- Set up and coordinate IT processes.
- Manage enterprise-wide tools, such as Microsoft Office Suite.
- Reduce the human side of Cybersecurity risks at AMP.

Rotations offered

The Technology Stream is a two-year rotational program which incorporates four, six-month rotations. The rotations offered could include but are not limited to the following areas of the business:

- Al HUB the Al Hub team develops AMP's Al strategy and roadmap and builds and governs Al / Generative Al solutions to enable the organisation's business strategy and assist in the transformation of the organisation for an Al enabled future.
- Strategy, Architecture & Performance this team are the custodian of whole-of-AMP technology strategy, governance, and operating model. Provides clarity on future-state architecture, an integrated roadmap, and reporting on our performance and progress
- Business Aligned Technology functions we ensure that Technology acts as true partners to all Business Units, co-creates demand and shapes priorities
- **Digital, Data & Integration** this team are the engine room of our future growth opportunities, fuelled by focus on customer experience and digital business models. Also includes automation, robotics, and all customer channel technology
- Infrastructure & Service Management this team ensures we keep the business running at an appropriate cost-point from networks and storage to workplace platforms and mature service operations and management
- IT Security, Risk & Compliance this team ensures we are secure, within technology risk appetite, and compliant at all times. Also includes financial crime operations

Qualifications required

Bachelor degree with typical majors including but not limited to Information Technology, Information Science, Computer Science, Software Engineering, Design, Statistics & Analytics......

Meet Our Graduates

Rebecca-2023 Technology Services Graduate

Bachelor of Engineering (Honours) Biomedical/Bachelor of Science (Medical Science) from University of Sydney

One of the main draw cards for the AMP graduate program was the opportunity to rotate into different roles around the business. Technology is such a broad field and coming straight out of uni, it can be hard to know exactly what you want to do. Since joining AMP I have learnt so much about the corporate world, the business itself and the financial services industry in general. Since joining AMP I have had so many amazing opportunities that really confirm I made the right decision joining



this program. The support we receive for professional development is unparalleled and motivates me to constantly challenge myself and seek opportunities to step out of my comfort zone. Finally, the people here create a nurturing and supportive culture unlike any other, you truly feel like a valued employee.



Roshan-2022 Technology Graduate

Bachelor of Data Science & Decisions from the University of New South Wales
My biggest fear of the workforce is spending years trapped in a profession you dislike, unhappy but unable to move. I chose AMP because they offered me the flexibility and support needed to feel comfortable in starting my career. One of my highlights has been the rotations, in which I've been able to explore different areas of 'Tech', get integrated and take ownership of a piece of work all without having to settle down in that role.

Apart from the work, I've been loving the culture. Everyone, even the executives, have been enthusiastic, friendly, and willing to lend a hand. Another highlight has been Grad Fridays. They're a great excuse to get into our new office, sit with the rest of the grad team and go out to events afterwards.



Kelly-2020 Technology Graduate

Bachelor of Commerce (International Business & Decision Science) from Macquarie University Current role-Data Specialist

Prior to joining AMP, I was looking for an opportunity which would allow me to explore my interests in Technology because I wasn't sure which area of Tech I'd like to pursue. Since joining the program, I have been able to do that, and more. The program has since offered a wide range of rotations across multiple areas of the business including in Digital, Cyber Security, Data, Cloud, and Automation. This has enabled me to gain exposure to diverse programs of work where I have been able to take

ownership and really contribute in a meaningful way.

Ciara-2017 Technology Graduate

Bachelor of Science (Advanced Mathematics) from University of Sydney

Current role: Threat Intel Specialist

Starting in the AMP graduate program, I was given a lot of opportunity to move around different technology teams and see how different parts of the business operate. I was able to own pieces of my own work end to end and see real results. When I started at AMP, I wasn't sure what I wanted to



do longer term, but the graduate program was integral in helping me work that out. I rotated into the Cyber Security team in my last rotation and have been there ever since. I've been able to progress and been given opportunities to grow and improve constantly. Without the graduate program, I don't think I would've found a career that I'm so passionate about, in cyber.

AMP Purpose & Values

Our purpose

Our purpose - helping people create their tomorrow – guides our actions and decisions.

- For our **customers** this means giving them the confidence to take control of their finances and achieve their goals
- For our **partners** this means working together to meet the needs of customers.
- For our **shareholders** this means delivering sustainable financial performance and returns.
- For our employees this creates meaningful opportunities to contribute and deliver positive outcomes.
- For our **communities** this means improving financial equality through our community partners, grants programs and volunteering.
- For all our stakeholders it is about delivering value and impact and reporting meaningfully on our progress.

Our Values

- Put customers first: we are here for our end customers. Their experience and outcomes matter to us. We consider customers in all our decisions and make it as simple as possible for them to take control and achieve their goals.
- Own it: accountability starts and stops with all of us. We hold ourselves and each other accountable, honour our commitments, move guickly to execution, and deliver results.
- **Be brave:** courage empowers us to have a go and chase after our priorities. We speak up, think big and try new ways of doing things. If something isn't working, we fail fast, adapt, and learn.
- Play as one team: when we play as one team, we achieve more. We break down silos and come together quickly to solve problems and kick goals, playing to our strengths, and sharing our wins and losses.
- **Do the right thing:** doing the right thing matters, even when no one is looking. We are respectful, act with integrity, and deliver on our promises. This is how we earn trust.

Inclusion and diversity

AMP welcomes people with all kinds of life and work experiences. Our individual differences – and collective strength – make for great employee, customer, and business outcomes. What unique insights could you bring to the AMP team?