



# AMP FINANCIAL SERVICES GRADUATE

# **Position overview**

Leadership level	Business unit
Leading self	AMP wide
Reports to manager job title	Division
Rotation Leader	
Graduate Program Manager	AMP wide
Graduate Champions	
Number of direct reports	Location of role
0	Sydney-Quay Quarter Tower, 50 Bridge Street
Key relationships	Financial accountabilities
Rotation Leader, Team & Stakeholders	
Graduate Champions & Program Manager	NA but maintain a commercial mindset
Graduate Cohort & Buddies	
AMP leadership team	

# About the program

The AMP Graduate Program is designed to develop a pipeline of talent with the ability, agility, and aspiration to become future technical and people leaders, introduce fresh perspectives, new ideas into the business, and promote collaboration across business areas.

Our two-year program is specifically designed to equip graduates with the necessary skills and knowledge to thrive in the corporate world. Our aim is to nurture our Graduates by providing a holistic development experience using the Learning Model 70/20/10 as the foundation. With the AMP Graduate Program, graduates can expect a structured and enriching program that prepares them for a successful and rewarding corporate career.

# **About the Financial Services Stream**

The Financial Services Stream allows graduates to gain a holistic understanding of the wealth management and retail banking industry. Graduates' complete rotations within a broad range of areas across the business with opportunities to gain experience in product development, strategy, customer insight and analytics, and digital within:

- Financial planning and advice
- Superannuation, retirement income and other investment products for individuals
- Superannuation services for businesses and employer-sponsored schemes
- Retail banking products

• Support enabling group functions

#### **Rotations offered**

The Financial Services Graduate Program is a two-year rotational program which incorporates four, six-month rotations. The rotations offered could include but are not limited to the following areas of the business:

**Advice:** AMP Advice provides professional services to advice businesses licensed with AMP FP, Charter and Hillross, or self-licensed. Our ambition is to make financial advice more powerful, profitable, relevant and accessible for more Australians. We provide services across five value pillars: Advice Delivery, Client Solutions, Community Connection, Business Solutions and Professional Protection.

Al Hub: The Al Hub develops AMP's Al strategy and roadmap and builds and governs Al / Generative Al solutions to enable the organisation's business strategy and assist in the transformation of the organisation for an Al enabled future.

**AMP Bank**: Since 1988, AMP BANK has been helping customers create whatever wealthy they want with innovative products & services. To drive continued growth, our ambition to become Australia's best digital bank will be enabled by digital self-serve home loans, best-in-class broker experiences and everyday banking offerings.

**Communications:** The role of an internal communications team is to ensure that the employees and stakeholders at AMP are well-informed, engaged, and aligned with its vision, values, and goals. The role of an external communications team is to ensure that the public, media, regulators, and other stakeholders are well-informed about AMP's business activities, performance, and reputation.

**Marketing:** We build awareness of the AMP brand by crafting campaigns that communicate who we are, what we do and why customers should use our products and services. The team includes: Brand & Content, Portfolio marketing, Bank, Superannuation & Advice, Platforms & Investments, Data & Insights, Marketing Communications and Digital Growth.

North & Platforms: North is a wrap platform (essentially a Customer Relationship Management and administration platform) that enables advisers to execute their advice efficiently and interact with their clients. Authorised representative can buy and sell listed securities (shares, ETFs) and unlisted investments (managed portfolios, term deposits), all via a single account.

**Strategy & New Ventures:** This team works with the CEO and ExCo to set and evolve the strategy across the AMP Group, and execute our portfolio strategy via acquisition, divestment and partnerships of AMP businesses. We also oversee the 'New Ventures' segment of the Group portfolio, where we explore and pursue new growth opportunities beyond our core portfolio with the aim of creating new sources of revenue for AMP.

**Super & Investments:** AMP Superannuation is the part of AMP that manages our Superannuation products. AMP superannuation (also known as SignatureSuper) is our retail super and retirement offering. Members can join the fund via their employer, adviser or direct via amp.com.au.

## **Qualifications required**

Bachelor degree-There are no limitations as to what degrees can apply to this stream. AMP welcomes candidates from all disciplines.

# **Meet Our Graduates**

#### Ben-2023 Financial Services Graduate

After finishing my bachelor's degree, I knew I enjoyed a hybrid between finance and technology, however, I wasn't aware what this entailed in the corporate world.

The rotation-based system that the program follows allows us to gain experience and insights into several different business areas. What is also exciting is that the flexibility enables me to decide what I want to get out of this program. For example, I was interested in developing my technical skills and thus, I can aim for technical rotations. Looking even deeper, the rotational managers have been super welcoming, and have allowed me to try multiple whatever area in my team that is of interest.



The rotational nature, combined with the programs focus on our professional development through insight sessions, development days and networking events have forged an overall awesome experience.



#### Lana-2022 Financial Services Graduate

One of the most appealing aspects of AMP's graduate program for me was the diverse nature of rotations. Coming from a Commerce/Science background, the potential career paths are incredibly broad but AMP's rotation offers across different business sectors of Super, Bank, Advice and Wealth Management have already pushed me to further clarify my future career.

The people, culture and community at AMP whether that be other graduates or stakeholders, have all created such a welcoming environment which has pushed me to challenge myself and not only professionally but personally grow. I have already gained such enriching knowledge from just one rotation and I know that the support graduates receive from AMP is truly phenomenal and I look forward to continuously expanding my skillset.

# Ivan-2021 Financial Services Graduate Current role-Assistant Product Manager

In a nutshell, my experience at AMP in the Financial Services stream has been awesome. I was attracted to this stream due to its broad rotation offering, which enables one to travel across the value chain and gain a diverse understanding across AMPA and the broader financial system.

To this end, I have found that everyone I have met has been incredibly willing to share knowledge and to offer opportunities to contribute on a broad range of projects. I continually have the chance to learn how the different business areas fit together in terms of operations and value to our clients and broader society.

Most importantly for me, I have had opportunity right from the start to own my role, hold a stake in the projects I contribute to, and tangibly increase both my technical and soft skill set. The people I work with, the learning opportunities, and the actual work itself, have made my time at AMP an illuminating experience so far.



# Olivia-2017 Financial Services Graduate Current role-Product Manager-Managed Portfolios

The Financial Services stream of the AMP Graduate program offers a breadth of rotation opportunities across the different business units in the company and has helped provide me with the context to understand not only AMP but also the broader financial services industry.

Each rotation itself provides a unique opportunity to learn the technical skills required for that business area and to gain an understanding of how that individual team contributes to AMP's value chain. I found that rotation managers were keen to ensure I was given meaningful work to help develop my skills and get the most out of my time in the team. Aside from the work you complete throughout each rotation, there are also many opportunities available to the graduate cohort such as professional development days, volunteering opportunities and an intensive graduate led business proposal project.

These opportunities will help stretch you so that you can learn more about yourself and collaborate with a peer led group. Although you'll be out of your comfort zone, I found the AMP Graduate program to be a supportive environment designed to foster your success and growth. You'll also have access to a diverse community of graduates as well as plenty of mentors all at different stages in their career that can help shed some light on your experiences and guide your future.

## **AMP Purpose & Values**

#### Our purpose

Our purpose - helping people create their tomorrow – guides our actions and decisions.

- For our **customers** this means giving them the confidence to take control of their finances and achieve their goals.
- For our **partners** this means working together to meet the needs of customers.
- For our shareholders this means delivering sustainable financial performance and returns.
- For our **employees** this creates meaningful opportunities to contribute and deliver positive outcomes.
- For our **communities** this means improving financial equality through our community partners, grants programs and volunteering.
- For all our stakeholders it is about delivering value and impact and reporting meaningfully on our progress.

#### **Our Values**

- **Put customers first:** we are here for our end customers. Their experience and outcomes matter to us. We consider customers in all our decisions and make it as simple as possible for them to take control and achieve their goals.
- Own it: accountability starts and stops with all of us. We hold ourselves and each other accountable, honour our commitments, move quickly to execution, and deliver results.
- **Be brave:** courage empowers us to have a go and chase after our priorities. We speak up, think big and try new ways of doing things. If something isn't working, we fail fast, adapt, and learn.
- Play as one team: when we play as one team, we achieve more. We break down silos and come together quickly to solve problems and kick goals, playing to our strengths, and sharing our wins and losses.
- **Do the right thing:** doing the right thing matters, even when no one is looking. We are respectful, act with integrity, and deliver on our promises. This is how we earn trust.

# **Inclusion and diversity**

AMP welcomes people with all kinds of life and work experiences. Our individual differences – and collective strength – make for great employee, customer, and business outcomes. What unique insights could you bring to the AMP team?